

# about us



## Flex-T Mobility Partner

Affordable transportation for people with reduced mobility

We are a non-profit, public-private partnership that strives to improve the quality of life for people in northern New Jersey by providing transportation services for commuters, older adults, and people with reduced mobility.

In addition to our *Flex-T* program which is designed to serve people with reduced mobility, we manage the state's largest carpool and vanpool program and operate shuttle services for businesses, municipalities and universities.

Our vehicles are equipped with tablet computers, in-vehicle cameras and GPS to ensure safe and reliable travel every day of the year. We provide more than 500,000 shuttle rides a year in the state's most densely populated counties.

In 2013, we were recognized for excellence in serving the needs of the people in our community and named the Urban Community Transportation System of the Year by the Community Transportation Association of America.

To learn more about what we can do for you or your company, visit [www.ezride.org](http://www.ezride.org).



flexible | dependable | affordable



SUPPORTED BY:

North Jersey Transportation Planning Authority  
NJ TRANSIT  
ARC of Monmouth County



### For more information:

Call Monday - Friday: 8am to 4pm

EZ Ride  
144 Park Place East  
Wood-Ridge, NJ 07075

Tel: 201.939.4242  
Fax: 201.939.2630  
Email: [info@ezride.org](mailto:info@ezride.org)

[www.ezride.org](http://www.ezride.org)

This publication was prepared with funding from North Jersey Transportation Planning Authority (NJTPA) and the Federal Highway Administration (FHWA). This document is disseminated under the sponsorship of NJTPA and FHWA in the interest of information exchange. NJTPA and FHWA assume no liability for its contents or use thereof.



Zachary & Anand, two of our Union County clients use the service to travel to Somerset County for work related activities.

## What is Flex-T Mobility Partner?

*Flex-T Mobility Partner* is a reliable and affordable means of transportation for people with reduced mobility.

*Flex-T Mobility Partner* vehicles ensure a safe and dependable way to commute and are clearly marked with our EZ Ride logo for easy identification.

Rides are provided Monday through Friday between 7am and 5pm.

## Here's what you pay

- \$15 non-refundable annual membership fee (\$25 per couple)
- Refundable security deposit - \$25 minimum, may be higher depending on projected monthly usage of the applicant.
- \$2.50 per trip - each way
- For trips up to 10 miles @ - \$1.00/mile
- For trips 10 miles or more @ - \$1.25/mile
- There is a 50% discount for shared rides. Care-givers may ride for free if their pick-up and drop-off points are the same as the rider's.

Meadowlink is an approved transportation provider for the New Jersey Division of Developmental Disabilities (DDD).

## Travel Arrangements

Reservations must be made at least 48 hours in advance. Earlier reservations ensure availability.

## How to register?

Registration Forms are available on the web at [www.ezride.org](http://www.ezride.org) (Special Needs Transportation).

## Who to contact?

Please contact our program coordinators to find out if the service is available in your area.

County	Contact	Phone Number
Bergen/Hudson/Passaic	Kinga Skora	201.939.4242
Essex/Union	Ellie Ferrer	973.961.6941
Monmouth	Wendy Arias	732.380.1299

## Additional guidelines

- You must be on time for your ride. Your ride may arrive five minutes before or after your appointed time. Drivers are not permitted to wait past your appointed pickup time because they may have other passengers waiting.
- Riders should be able to meet the driver at the car. Small assistive devices, such as a walker, can be accommodated.
- Medical appointments should be made early enough for return trips to be completed by 4pm.
- Additional stops are considered an extra trip and must be scheduled in advance.
- Late cancellations & No-Show Policy:
  - Late cancellations:** No fee is charged if the ride is cancelled by 3pm the day prior to the ride. However, if the ride is cancelled same day of the scheduled pick-up, the full trip cost will be billed.
  - No Show:** If the trip is not cancelled and the rider does not show up when the driver arrives for the pickup, \$2 will be charged in addition to the full trip cost.

“ *Flex-T* is very helpful. It's convenient and affordable. Now I can be more independent and I don't have to impose on family members to get me to work every day.”



Jerrell Thompson, Neptune